

# **\*\*3-Year Limited Warranty Policy\*\***

## **\*\*1. Introduction\*\***

[Eden Swings (fab 2 Ltd.)] ("Company," "we," "us," or "our") is committed to providing high-quality swing/table furniture ("Product") and stands behind the craftsmanship and durability of our products. This 3-Year Limited Warranty ("Warranty") is provided to the original purchaser ("Customer," "you," or "your") of the Product and is non-transferable.

## **\*\*2. Warranty Coverage\*\***

2.1. The Company warrants that the Product will be free from defects in materials and workmanship under normal use and service for a period of three (3) years from the date of original purchase ("Warranty Period").

## 2.2. This Warranty covers:

- Structural integrity of the Product.
- Defects in materials and workmanship.

## 2.3. This Warranty does not cover:

- Normal wear and tear.
- Damage caused by improper installation, use, or maintenance.
- Damage resulting from abuse, neglect, accidents, or alterations.
- Cosmetic damage, including but not limited to scratches, dents, and normal fading.

## **\*\*3. Warranty Claim Procedure\*\***

3.1. To make a warranty claim, you must contact the Company within the Warranty Period at:

[Eden Swings]

[Marraway farm, Stratford-upon-avon  
cv370pr]

[07487217094]

[Info@edenswings.co.uk]

3.2. You must provide:

- Proof of purchase (receipt or order confirmation).
- A detailed description of the defect.
- Photographic evidence of the defect, if applicable.

3.3. The Company reserves the right to require additional information or evidence to process your claim.

**\*\*4. Remedies\*\***

4.1. Upon verification of a valid warranty claim, the Company will, at its discretion:

- Repair the defective Product at no charge.
- Replace the defective Product with a new or refurbished product of equal or

greater value.

- Refund the original purchase price of the defective Product.

4.2. Any repaired or replaced Product will be warranted for the remainder of the original Warranty Period.

## **\*\*5. Limitation of Liability\*\***

5.1. The Company's liability under this Warranty is limited to the repair, replacement, or refund of the defective Product as described in Section 4.

5.2. The Company is not liable for any indirect, incidental, or consequential damages, including but not limited to loss of use, loss of revenue, or loss of profit, arising from the use or inability to use the Product.

## **\*\*6. Governing Law\*\***

This Warranty is governed by and construed in accordance with the laws of [United Kingdom], without regard to its conflict of laws principles.

## **\*\*7. Consumer Rights\*\***

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country to country. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## **\*\*8. Contact Information\*\***

For any questions or concerns regarding this Warranty, please contact us at:

[Eden Swings]

[Marraway farm, Stratford-upon-avon

cv370pr]

[07487217094]

[Info@edenswings.co.uk]

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\*\*[Eden Swings (fab2.ltd)]\*\*

[15/05/2024]

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